

MADISON COUNTY ROAD DEPARTMENT

APRIL 2017

SERVICE CALL SCHEDULE

Service Request Schedule Summary

Open Requests

Req #	Dates		Durations	Type / Priority	Assignee / Departmen	Caller / Address	Location / District
18738	02/13/14 04/07/17	Request Schedule Closed	0.0 S-to-C 1.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burks, Velma Williams Carson Rd	Williams Carson Rd District 5
Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard							
20679	03/13/15 04/12/17	Request Schedule Closed	0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ables, Shane Alden Place	Alden Place
concrete busted where culvert runs into backyard.							
21044	05/05/15 04/18/17	Request Schedule Closed	0.0 S-to-C 0.7 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown, Augusta Gordon Rd	Gordon Rd District 5
ditches need cleaning and water is standing in rd (flooding)							
22197	02/16/16 04/28/17	Request Schedule Closed	0.0 S-to-C 0.4 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Bradberry, Rose Twin Cedars Ln	Twin Cedars Ln District 1
Culverts need to be replaced on Twin Cedars Ln off of Clarksdale, due to road flooding							
22199	02/16/16 04/19/17	Request Schedule Closed	0.0 S-to-C 0.4 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Sledge, Scott Arrington Dr	Arrington Dr District 3
Culverts clogged up, needs cleaning out							
22527	04/13/16 04/04/17	Request Schedule Closed	0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Valentine, Tiffany Travis Cv	Travis Cv District 4
Requesting to get hole repaired in culvert if not replaced.							

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22547	04/15/16 04/06/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Gordon, Linda Hunters Row Hunters Row District 3
Culvert is stopped up causing yard to flood, requesting for rocks or dirt around culvert						
22733	05/11/16 04/11/17	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Melton, Sondra Quail Ridge Dr Quail Ridge Dr District 3
Culvert has a sinkhole at the base of it, causing the road to sink in						
23064	07/27/16 04/28/17	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Bennett, Bernard Catlett Rd Catherine Cv District 3
Requesting to have ditch and culvert cleaned so water can flow better across from Tyler Ln						
23320	09/20/16 04/17/17	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Bloodworth, Jim American Way American Way District 3
Has an erosion problem property that he is wanting to build off of Gluckstadt and Distribution Dr also wanted to know h						
23335	09/23/16 04/26/17	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Joyner, Percy Dock Chinn Rd Dock Chinn Rd District 5
Needs culvert replaced across the road						
23429	10/25/16 04/24/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jones, Cleo Ramage Rd Ramage Rd District 4
Ditch needs to be cleaned out						

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23564	12/12/16 04/12/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	White, Vance 118 Woodridge Dr	Woodridge Dr District 4
Bad drainage sinkholes forming holes in yard. Woodridge Dr is in the Woodland subdivision in Flora.							
23566	12/12/16 04/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Dinkelacker, Daniel Smith Carr Rd	Smith Carr Rd District 4
Culvert needs cleaning out							
23576	12/15/16 04/26/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Dig Out Medium Priority	Brown, Shirley Road Maintenance	Brombacher, John Coachmans Rd	Coachmans Rd District 2
Road sinking where it was repaired last, and another hole is forming down from 108 Coachman's Rd.							
23612	12/30/16 04/28/17	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Wilder, Michael Matlock Dr	Matlock Dr District 5
Culvert has busted out needs replaced ASAP, and also on Sulphursprings between Potluck Rd and Oil Well							
23618	01/03/17 04/07/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Thomas, Lee Ervin Rocky Hill Road	Rocky Hill Rd District 5
Culvert has a hole in it and water is standing in driveway.							
23660	01/20/17 04/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Tillis, Swaveeda Hwy 16 W	Hwy 16 W
Culvert is caving in							

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23669	01/23/17 04/24/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Harris, Mary Ann Hwy 16 West	Hwy 16 W
Culvert needs to be replaced, collapsed on one end, Has logs stacked on the collapsed side. On left side coming from Oil							
23671	01/23/17 04/17/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Foland, Bruce Kehle Rd	Kehle Rd District 3
Road holding water and flooding when its rain							
23709	02/01/17 04/10/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Murphy, Tommy Pisgah Bottom Rd	Pisgah Bottom Rd District 5
Needs culvert repaired next to this address, it's staked off with flags							
23712	02/01/17 04/10/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Smith, Greg Lottville Rd	Lottville Rd District 5
Requesting for new culvert to be installed next to this address, to help keep water flowing through the ditch							
23714	02/02/17 04/11/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Other Medium Priority	Brown, Shirley Road Maintenance	City of Canton Davis Ave	Davis Ave District 5
Tree limbs needs to be removed, causing problems for vehicles to come through at the same time							
23721	02/03/17 04/20/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Grading Medium Priority	Brown, Shirley Road Maintenance	Unknown Jackson Rd	Jackson Rd District 5
Cut shoulders on Jackson Rd, Gordon Rd							

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23722	02/03/17 04/10/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority Needs culvert installed. Flaqqed and staked location.	Brown, Shirley Road Maintenance	Cameron, Chris Martin Dr District 5
23724	02/03/17 04/25/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Shoulder Medium Priority Needs shoulder work	Brown, Shirley Road Maintenance	Bacon, Cornelius Camden Rd District 5
23725	02/03/17 04/25/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Road Shoulder Medium Priority Needs shoulder work	Brown, Shirley Road Maintenance	Bacon, Cornelius Harris Road District 4
23729	02/06/17 04/07/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority Culvert needs dirt on it, it has started caving in with and deep drop in it	Brown, Shirley Road Maintenance	Lambert, Amy Twelve Oaks Trace District 4
23732	02/06/17 04/07/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority Culvert is washing out by the pond, stated that it's very dangerous	Brown, Shirley Road Maintenance	Cumminas, Teresa Ramaae Rd District 4
23735	02/07/17 04/11/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority Water overflowing in the ditch across from his house causing his yard to flood	Brown, Shirley Road Maintenance	Killins, Willie Ratliff Ferry Rd District 5

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23738	02/08/17 04/10/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Installation Medium Priority Road Maintenance Needs culvert installed at new address	Brown, Shirley Road Maintenance Hilton, Hope Horseshoe Ln	Horseshoe Ln District 4
23745	02/09/17 04/10/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert is stopped up, water is washing out his property [got flags out where the culvert is stopped up at]	Brown, Shirley Road Maintenance Miller, Levv Harris Rd	Harris Rd District 4
23753	02/13/17 04/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert has an hole in it where the dirt is washing away	Brown, Shirley Road Maintenance Ford, Sheldon Bridge Water	Bridge Water Dr District 3
23756	02/13/17 04/13/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority Road Maintenance On the opposite side of this address, the ditch is decaying	Brown, Shirley Road Maintenance Henderson, Howard Gluckstadt Rd	Gluckstadt Rd District 3
23760	02/13/17 04/12/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Pot Holes Medium Priority Road Maintenance Stated that the road is washing/decaying out and has formed an huge pot hole	Brown, Shirley Road Maintenance Cummins, Teresa Mcarrar Rd	Mcarrar Rd District 4
23766	02/14/17 04/12/17	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Other Medium Priority Road Maintenance Requesting for hill to be knock down to have entrance to property	Brown, Shirley Road Maintenance Kuring, Archie Pat Luckett Rd	Pat Luckett Rd District 5

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23784	02/16/17 04/10/17	Request Schedule Closed	0.0 S-to-C 40.9 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Washington, Gloria Sutherland Rd	Sutherland Rd District 5
Sutherland Road needs to be looked at and repaired. Has a lot of holes on road. Said it was damaging her car on the nor							
23796	02/17/17 04/21/17	Request Schedule Closed	0.0 S-to-C 37.9 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Edwards, Rodney Toulouse Circle	Toulouse Cir District 3
Backside of property on Gluckstadt Road. 6-8ft deep							
23798	02/17/17 04/17/17	Request Schedule Closed	0.0 S-to-C 37.7 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Perkins, Austin Cedar Hill Rd	Cedar Hill Rd District 3
Culvert installed at this address							
23808	02/21/17 04/21/17	Request Schedule Closed	0.0 S-to-C 33.7 O-to-C	Culvert Installation Medium Priority	Brown, Shirley Road Maintenance	Hicks, Bobby Reid Rd W	Reid Rd W District 4
Needs culvert installed on new property							
23861	03/02/17 04/03/17	Request Schedule Closed	0.0 S-to-C 24.8 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Washington, Charles Brookville Rd	Brookville Rd District 4
Needs gravel or culvert repaired on driveway [potholes]							
23864	03/03/17 04/25/17	Request Schedule Closed	0.0 S-to-C 24.0 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Hopper, Steve Germantown Rd	Germantown Rd District 3
Requesting someone comes out and check the ditches because of the ditch work above his property is flooding his propo							

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23869	03/03/17 04/03/17	Request Schedule Closed	Durations 0.0 S-to-C 23.9 O-to-C	Road Condition Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Cole, Linda Willis Rd Willis Rd District 4
Requesting some one come to check the road for erosion under the road's asphalt where the dirt has washed away						
23877	03/06/17 04/06/17	Request Schedule Closed	Durations 0.0 S-to-C 20.9 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Cannon, James W Sowell Rd W Sowell Rd District 1
Requesting for about 6 ft to be added on, driveway not wide enough due to vehicles keep dropping off, dont need it duc						
23886	03/07/17 04/07/17	Request Schedule Closed	Durations 0.0 S-to-C 19.8 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Mandel, David Beaufort Cir Beaufort Cir District 4
Dirt has washed away on the culvert, causing the ditch and yard to flood						
23888	03/07/17 04/07/17	Request Schedule Closed	Durations 0.0 S-to-C 19.8 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Hall, Jerry Cotton Wood Cv Cotton Wood Cv District 3
Storm drain in front of 103 Cotton Wood Cv needs to be cleaned out full of debris water and mud						
23890	03/08/17 04/12/17	Request Schedule Closed	Durations 0.0 S-to-C 18.8 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Thompson, Adam Meadow Hills Dr Meadow Hills Dr District 3
Culvert has colapsed under driveway and needs to be replaced.						
23900	03/09/17 04/13/17	Request Schedule Closed	Durations 0.0 S-to-C 18.0 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Collier, Edqar Gluckstadt Rd Gluckstadt Rd District 3
Culvert has collapsed under driveway and there is a strong sewer smell in the ditch....told him to call BearCreek Water abc						

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23903	03/09/17 04/19/17	Request Schedule Closed	0.0 S-to-C 18.0 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Young, Shirley Third St	Third St District 5
23911	03/10/17 04/13/17	Request Schedule Closed	0.0 S-to-C 17.0 O-to-C	Culvert Repair Medium Priority Ditches are stopped up real bad over in Rodgers Park near Holmes Ave	Brown, Shirley Road Maintenance	Sharpe, Irene Holmes Ave	Holmes Ave District 5
23918	03/13/17 04/13/17	Request Schedule Closed	0.0 S-to-C 14.1 O-to-C	Ditching Medium Priority Ditches was dugged out down by his neighbors house, which is causing problems for him, mud, water washing out on to	Brown, Shirley Road Maintenance	Harper, Steve Germantown Rd	Germantown Rd District 3
23941	03/15/17 04/19/17	Request Schedule Closed	0.0 S-to-C 13.8 O-to-C	Pot Holes Medium Priority multiple potholes along Grayhawk Parkway	Brown, Shirley Road Maintenance	Cooley, Demarco grayhawk parkway	Grayhawk Pkwy
23953	03/17/17 04/13/17	Request Schedule Closed	0.0 S-to-C 11.8 O-to-C	Culvert Repair Medium Priority Culvert has collapsed, water is not draining instead it's pooling, air this one. If nobody uses the road we may can leave it as open ditch.	Brown, Shirley Road Maintenance	Lee, Ryan Pat Lockett Road	Pat Lockett Rd District 5
23954	03/17/17 04/19/17	Request Schedule Closed	0.0 S-to-C 9.8 O-to-C	Culvert Repair Medium Priority Needs culvert replaced	Brown, Shirley Road Maintenance	Lee, Ryan Pat Lockett Rd	Pat Lockett Rd District 5

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23962	03/20/17 04/20/17	Request Schedule Closed	Durations 0.0 S-to-C 6.9 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert stopped up, water is not flowing through	Brown, Shirley Road Maintenance	Moore, Martha Simpson Dr Simpson Dr	Simpson Dr District 4
23963	03/20/17 04/20/17	Request Schedule Closed	Durations 0.0 S-to-C 6.9 O-to-C	Culvert Installation Medium Priority Road Maintenance Needs culvert installed on new property	Brown, Shirley Road Maintenance	Moore, Martha Simpson Dr Simpson Dr	Simpson Dr District 4
23964	03/20/17 04/20/17	Request Schedule Closed	Durations 0.0 S-to-C 6.9 O-to-C	Culvert Repair Medium Priority Road Maintenance Dirt has washed away on and around the culvert	Brown, Shirley Road Maintenance	Mandell, David Beaufort Cir Beaufort Cir	Beaufort Cir District 4
23967	03/21/17 04/21/17	Request Schedule Closed	Durations 0.0 S-to-C 6.1 O-to-C	Culvert Installation Medium Priority Road Maintenance Need new culvert installed	Brown, Shirley Road Maintenance	Carter, Kimberly Branch Quarters Rd Branch Quarters Rd	Branch Quarters Rd District 5
23976	03/22/17 04/21/17	Request Schedule Closed	Durations 0.0 S-to-C 4.9 O-to-C	Culvert Installation Medium Priority Road Maintenance Needs culvert installed on new property	Brown, Shirley Road Maintenance	Ballard, Joseph Hwy 17 Hwy 17	Hwy 17 District 5
23981	03/23/17 04/18/17	Request Schedule Closed	Durations 0.0 S-to-C 6.0 O-to-C	Pot Holes Medium Priority Road Maintenance Bad potholes	Brown, Shirley Road Maintenance	Unknown, Caller Robinson Springs Rd Robinson Springs Rd	Robinson Springs Rd District 3

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23982	03/23/17 04/25/17	Request Schedule Closed	Durations 0.0 S-to-C 3.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wolfe, David King Ranch Rd	King Ranch Rd District 4
				Ditch needs cleaning out, due to yard flooding			
23983	03/23/17 04/25/17	Request Schedule Closed	Durations 0.0 S-to-C 3.9 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Jones, Albert Way Rd	Way Rd District 5
				Culvert needs cleaning out, stopped up real bad			
23984	03/23/17 04/21/17	Request Schedule Closed	Durations 0.0 S-to-C 3.8 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown, Mary Mallard Pointe Dr	Mallard Pointe Dr District 1
				Ditches over flows, causing the river between her and her neighbors to flood causing problems to their property			
23985	03/23/17 04/18/17	Request Schedule Closed	Durations 0.0 S-to-C 3.8 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Herrington, Teresa Livingston Rd	Livingston Rd District 2
				Culvert on the road is about to collapse at any age			
23990	03/24/17 04/05/17	Request Schedule Closed	Durations 0.0 S-to-C 3.0 O-to-C	Road Condition Medium Priority	Brown, Shirley Road Maintenance	Smith, Tony Lottville Rd	Lottville Rd District 5
				The asphalt on these roads are cracking up [Lottville Rd, John Day Rd] stated that it wasn't done right			
23992	03/24/17 04/24/17	Request Schedule Closed	Durations 0.0 S-to-C 2.9 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Evans, Charles Old Jackson Rd	Old Jackson Rd District 4
				Dirt has washed away from up under the pipe			

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23995	03/27/17 04/06/17	Request Schedule Closed	Durations 0.0 S-to-C 1.7 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	George, Travon Barnes Rd Old Natchez Trace District 2
Road sinking in where culvert was recently installed across the road.						
23996	03/27/17 04/07/17	Request Schedule Closed	Durations 0.0 S-to-C 1.7 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Tankersley, Mrs. Sun Dial Rd Sun Dial Rd District 1
Culvert is bent on one end and she wants us to look at the opening between 344 and 346 Sun Dial Rd... at the ditch						
23997	03/27/17 04/11/17	Request Schedule Closed	Durations 0.0 S-to-C 1.7 O-to-C	Ditching Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Washington, Shirley Hickory St Hickory St District 4
Water standing in ditch.						
24000	03/27/17 04/04/17	Request Schedule Closed	Durations 0.0 S-to-C 1.7 O-to-C	Drainage Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Simpson, Ben Sugar Hill St Sugar Hill St District 5
Requesting the ditches be unstopped because the water is flooding the yard also water is standing in ditches already						
24004	03/28/17 04/03/17	Request Schedule Closed	Durations 0.0 S-to-C 0.8 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	House, Johnny Loring Rd Loring Rd District 5
Ditch in front of Velma Jackson needs cleaning out, due to standing water in ditch						
24008	03/28/17 04/05/17	Request Schedule Closed	Durations 0.0 S-to-C 0.7 O-to-C	Culvert Repair Medium Priority Road Maintenance	Brown, Shirley Road Maintenance	Jones, David Dummy Line Rd Dummy Line Rd District 5
Culvert needs cleaning out all the way down the ditch on one side of the road [standing water that causing mosquitos an						

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24009	03/28/17	Request	Durations	Culvert Installation	Brown, Shirlev	Unknown	Garrett Rd
	04/10/17	Schedule	0.0 S-to-C	Medium Priority	Road Maintenance	Garrett Rd	District 5
		Closed	0.7 O-to-C	Needs culvert installed			

Open Requests: 73 **0.00 S-to-C Average Duration**
6.56 O-to-C Average Duration

Total Requests: 73 **0.00 S-to-C Average Duration**
6.56 O-to-C Average Duration